

## Seeker Compatibility Test

Please run the Seeker Compatibility Test application *before* installing Seeker (on the Mac or Windows) to determine whether or not your computer is compatible with Seeker.

When you run Seeker Compatibility Test application, it displays a message to indicate whether or not Seeker will run on your computer (based on the version of OpenGL that is installed on your computer).

### **Windows Installation and Use**

Please do the following to download, install and run the Seeker Compatibility Test.

1. Go to the Seeker Home page ([www.seeker3d.com](http://www.seeker3d.com)).
2. Click on the [Seeker Compatibility Test](#) link.
3. On the Seeker Compatibility Test page, click on the *Seeker Compatibility Test for Windows* link. This step will download a file named “Seeker Compatibility Test for Windows.zip”.
4. When prompted, click the Save button, then specify a folder to save the .zip file.
5. Unzip the contents of the zip file to a folder on your hard drive.
6. Double-click the file named “Seeker Compatibility Test for Windows” to launch it.

### **Uninstallation**

Using Explorer, select *sbglcompat.exe* and click the Delete command.

### **Mac Installation and Use**

Please do the following to download, install and run the GTCT.

1. Go to [www.bisque.com/GrandTour](http://www.bisque.com/GrandTour).
2. Click on the Mac Universal link under Seeker Compatibility Test text.
3. When prompted if you’re sure you want to download the application, click the Continue button.
4. Open Seeker Compatibility Test (Mac) folder on your desktop.
5. Double-click the application named “sbglcompat” to start the application.

### **Uninstallation**

Drag the folder named Seeker Compatibility Test (Mac) on your desktop to the Trash.

### **Success**

The version of OpenGL that is installed to your computer dictates whether or not Seeker will run.

If OpenGL 2.0 or later (or OpenGL 1.5 with the appropriate extensions) is present, Grand Tour should run on the computer.

### ***Windows or Mac Failure***

If Seeker cannot be run on your computer, a message like the following appears:

#### **Seeker Compatibility Test**

OpenGL Version: 1.7

Parsed Version: 1.7

FAILED

Error: Seeker requires certain OpenGL-specific features that this computer does not have.

To proceed, update your video driver software by visiting the web site of the video hardware's manufacturer, and then download and install the latest video driver. Once this step is complete, try running Seeker again.

If updating to the latest video driver does not allow Seeker to run, then newer model video hardware may be required. See [www.bisque.com/videocards](http://www.bisque.com/videocards) for a list of video hardware that gives the best experience with Software Bisque products.

Error code = 711

### **Mac Video Driver Updates**

Macintosh video drivers are updated with the operating system. Use the Software Update command to check for newer versions.