



TheSkyX Compatibility Test

Please run the TheSkyX Compatibility Test application *before* installing TheSkyX (on the Mac or Windows) to determine whether or not your computer is compatible with TheSkyX.

When you run TheSkyX Compatibility Test application, it displays a message to indicate whether or not TheSkyX will run on your computer (based on the version of OpenGL that is installed on your computer).

Windows Installation and Use

Please do the following to download, install and run the TheSkyX Compatibility Test.

1. Go to the TheSkyX Home page (www.bisque.com/theskyx).
2. Click on the [TheSkyX Compatibility Test](#) link.
3. On the TheSkyX Compatibility Test page, click on the *TheSkyX Compatibility Test for Windows* link. This step will download a file named “TheSkyX Compatibility Test for Windows.zip”.
4. When prompted, click the Save button, then specify a folder to save the .zip file.
5. Unzip the contents of the zip file to a folder on your hard drive.
6. Double-click the file named “TheSkyX Compatibility Test for Windows” to launch it.

Uninstallation

Using Explorer, select *sbglcompat.exe* and click the Delete command.

Mac Installation and Use

Please do the following to download, install and run the GTCT.

1. Go to www.bisque.com/GrandTour.
2. Click on the Mac Universal link under TheSkyX Compatibility Test text.
3. When prompted if you’re sure you want to download the application, click the Continue button.
4. Open TheSkyX Compatibility Test (Mac) folder on your desktop.
5. Double-click the application named “sbglcompat” to start the application.

Uninstallation

Drag the folder named TheSkyX Compatibility Test (Mac) on your desktop to the Trash.

Success

The version of OpenGL that is installed to your computer dictates whether or not TheSkyX will run.

If OpenGL 2.0 or later (or OpenGL 1.5 with the appropriate extensions) is present, Grand Tour should run on the computer.

Windows or Mac Failure

If TheSkyX cannot be run on your computer, a message like the following appears:

TheSkyX Compatibility Test

OpenGL Version: 1.7

Parsed Version: 1.7

FAILED

Error: TheSkyX requires certain OpenGL-specific features that this computer does not have.

To proceed, update your video driver software by visiting the web site of the video hardware's manufacturer, and then download and install the latest video driver. Once this step is complete, try running TheSkyX again.

If updating to the latest video driver does not allow TheSkyX to run, then newer model video hardware may be required. See www.bisque.com/videocards for a list of video hardware that gives the best experience with Software Bisque products.

Error code = 711

Mac Video Driver Updates

Macintosh video drivers are updated with the operating system. Use the Software Update command to check for newer versions.